



# Digital Contracting User Guide

A step-by-step guide on how to submit a Digital Contract on Dealertrack uniFI®



#### Section 1 | Start Contract

#### Select Contract

- Once Credit Approval is received, select Contract from the navigation tabs to view all lender approvals.
- Once you select a Lender you will be brought to the Funding Package Page to start your Digital Contract.



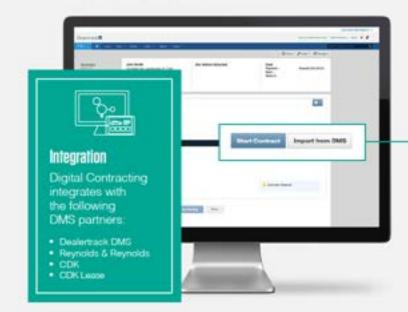


- Under Funding Package, select Start Contract or Import from DMS.
  - Start Contract This is how you will manually start a Digital Contracting form.

If you started in **Deal Calculator**, all of the deal information will be automatically transferred to the contract.

 Import from DMS – This will pre-fill most information in your contract from your DMS.

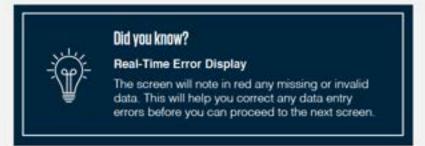
You must first push the deal from your DMS to Dealertrack, then click the **Import from DMS** button to complete the transfer.



#### Section 1 | Start Contract

### Fill out Applicant Information

Enter the Buyer/Co-Buyer information. This information will be pre-filled if it was entered in the Deal Jacket or from the DMS Import.





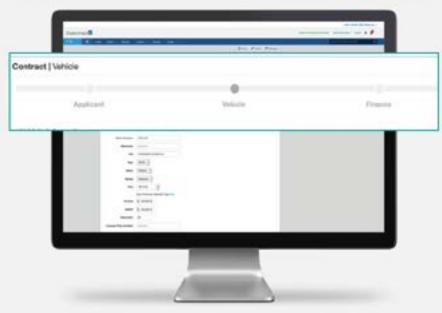
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#### Fill out Vehicle Information

Review or enter any missing vehicle information that is required here.

# If you have a trade-in vehicle, select the Yes radio button. • Manually enter Trade-In Vehicle information.

 If you're importing from your DMS, the trade-in information will be automatically transferred.



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#### Section 1 | Start Contract

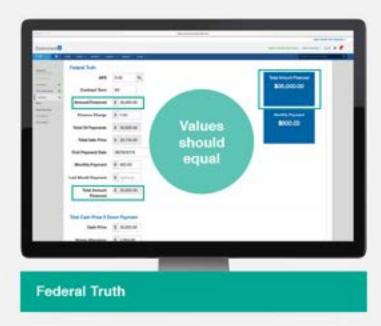
### Fill out Finance Page

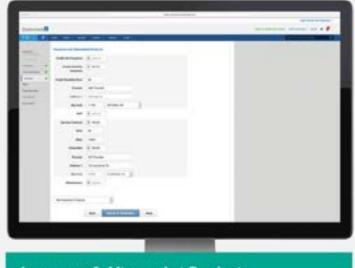
Depending on the type of deal (Retail, Lease or Balloon), you will be prompted to complete different finance details and validation rules.

- If the deal was previously started in the Deal Calculator, all values will be automatically transferred to the Finance page.
- Confirm that the Total Amount Financed matches in each field.

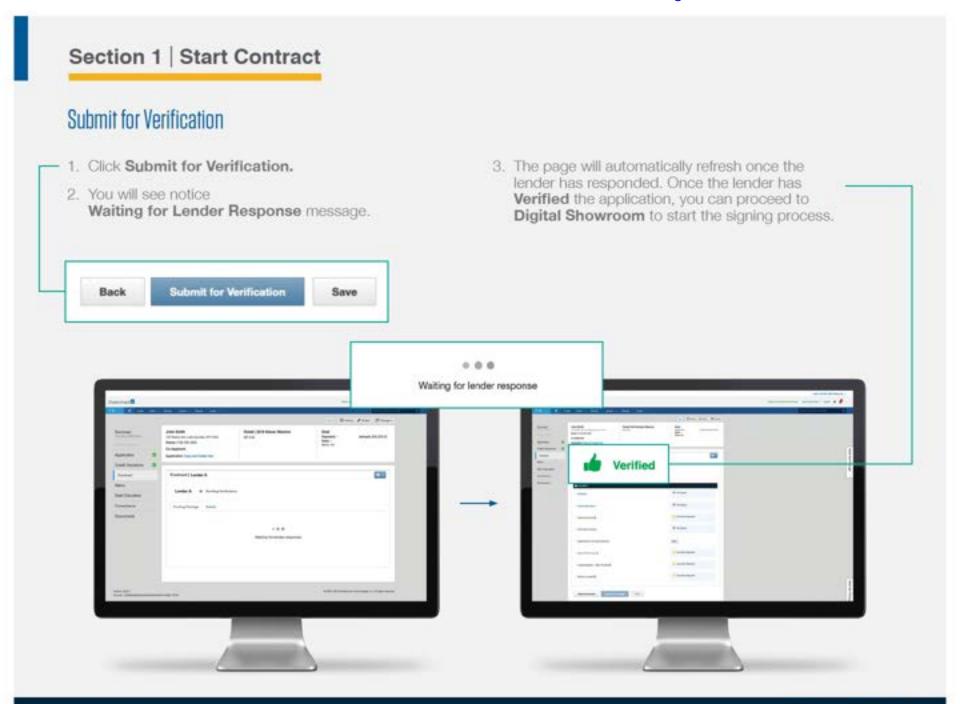
If you're importing from your DMS, all values will be automatically transferred to the Finance page.







Insurance & Aftermarket Products



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### Once verified, login to Digital Showroom

Go to https://showroom.dealertrack.com and sign into Digital Showroom with your Dealertrack User ID and password.

If you are already logged in to Dealertrack.com you will be taken directly to the screen to enter your PIN number.

For an optimal Digital Signing experience, we recommend the following:

Hardware Requirements: 9-inch or larger tablet with an integrated camera. Required Browser: Google Chrome

- Create a PIN the first time you sign in and record it in a safe place. It will be your PIN for all Digital Showroom sign-ins from this point forward.
- You will be prompted to enter a pin code every time you login to Digital Showroom.



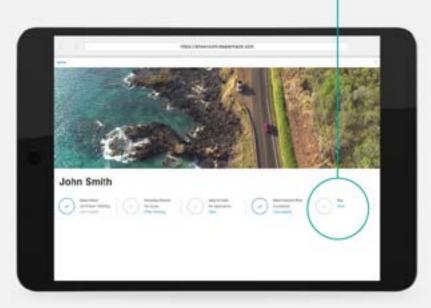


### Setup Electronic Signature

 Select the deal you will be signing from your list of open contracts from the Customer List.





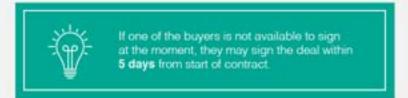


Start

### Setup Electronic Signature

- You will now be able to sign all documents that require a signature.
- You will see a check mark next to each document that needs to be signed.
- Once ready to sign, please click the **Pen** at the bottom of the page,

Select Buyer/Co-Buyer (if applicable) and Dealer names that are required to sign the contract.







### Setup Electronic Signature

- The buyer will be prompted to read and agree to the eSign Disclosures and Consent form.
- Click any signature field to create your signature, or click the **Start** button on the bottom right.







#### Setup Electronic Signature

- The buyer can add their signatures to the field by signing the tablet with their finger. Once signed, click **Adopt and Sign**. Continue to tap and sign all prompted fields.
- Depending on your deal type, the dealer may be required to sign one or more documents.
- For some contracts, the dealer is required to enter a title using the on-screen keyboard.









#### Section 3 | Document Capture

### Capture additional documents

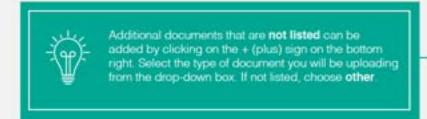
Last step is to capture any additional documents that must be included with the Funding package.

1. Click on the document that is required by the lender.

For an optimal experience, we recommend the following:

Hardware Requirements: 9-inch or larger tablet with an integrated camera
Bequired Browser: Google Chrome

Choose document to be uploaded by clicking the + (plus) sign.





#### Section 3 | Document Capture

### Capture additional documents

- After you've clicked the + (plus) sign, click the Camera button to capture the first page of the document.
- Click the + (plus) sign and camera for every page that needs to be uploaded.
- Some of the documents may be printed on two sides; be sure to capture both sides.

Once all required documents have been signed and uploaded, you are now ready to submit for Funding.



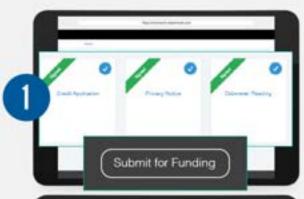


#### Section 4 | Submit for Funding

### Submit Funding Package for Approval

- Select the documents you want to send to the lender, then click the Submit for Funding button.
- You will be prompted to confirm the documents you want to send to the lender.
- A confirmation screen will let you know that the documents were submitted.
- Documents that were successfully sent will be marked Submitted.

You have now completed the process of submitting documents to your lender.





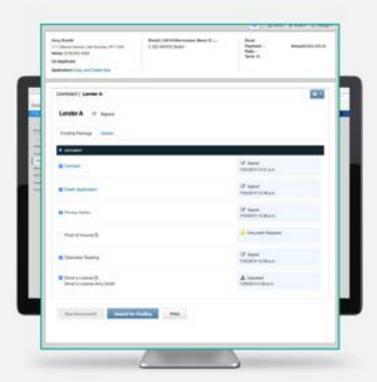




### Section 4 | Submit for Funding

### Submit Funding Package for Approval

If you prefer, you can complete the submission process from your desktop.



When all of your required documents are signed and uploaded, click on the **Submit for Funding** button from the **Funding Package Page**.



### Section 4 | Submit for Funding

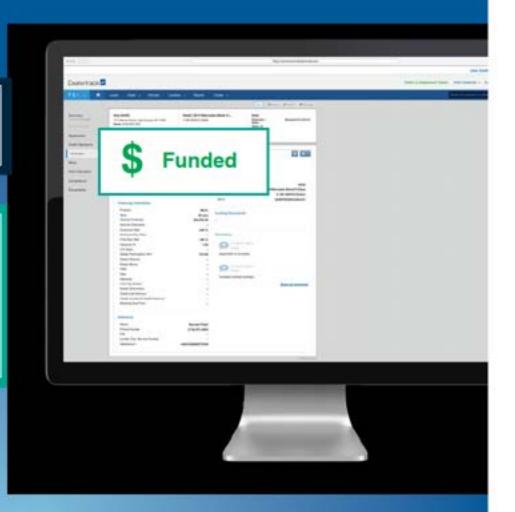
### Submit Funding Package for Approval

Once you Submitted for Funding through Digital Showroom or on your desktop, you will get a confirmation that the deal was either **Booked** or **Funded**.

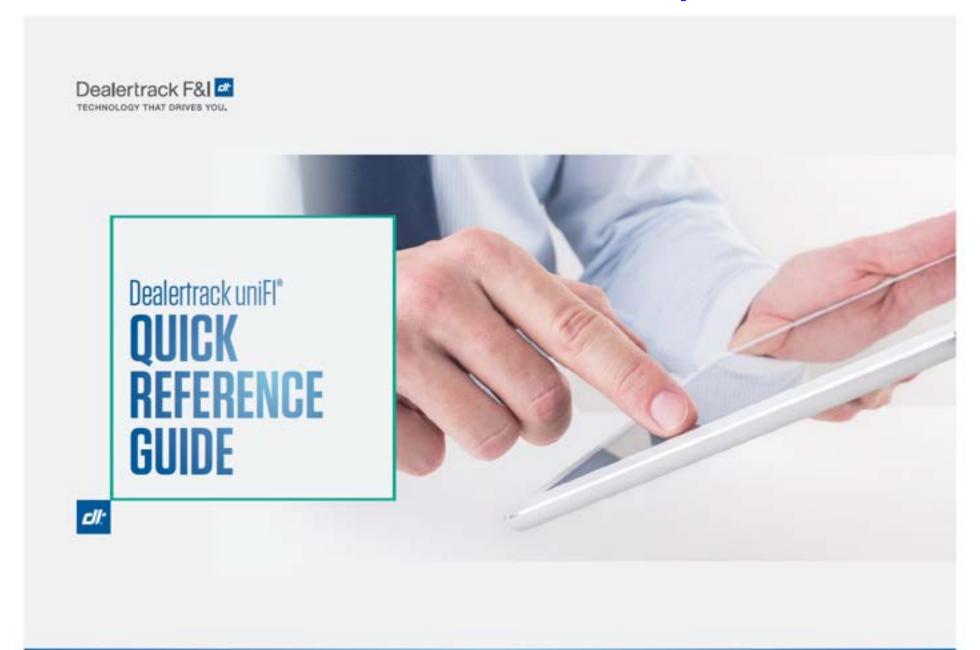


Note: If there is more information or documents required by the lender to fund the deal, you will be notified on this screen as well.

You have now successfully submitted a Digital Contract on Dealertrack uniFI®



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# GET THE MOST OUT OF Dealertrack uniFI\*

Start, Structure, Finance and Transact the deal all in one online deal jacket.



#### Efficiency

Gain more insight into your customers and business from one system. Use fewer keystrokes and reenter less data to save time and create a more efficient workflow.

#### Profitability

Work more deals and increase profit with a faster and more efficient workflow. Increase add-on sales with a customer-friendly F&I process.

#### Customer Experience

With streamlined dealer workflows, you'll significantly reduce oustomer wait times, which means more time for more customers— and bigger profits.

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#### Dealertrack uniFI®

### **GETTING STARTED**

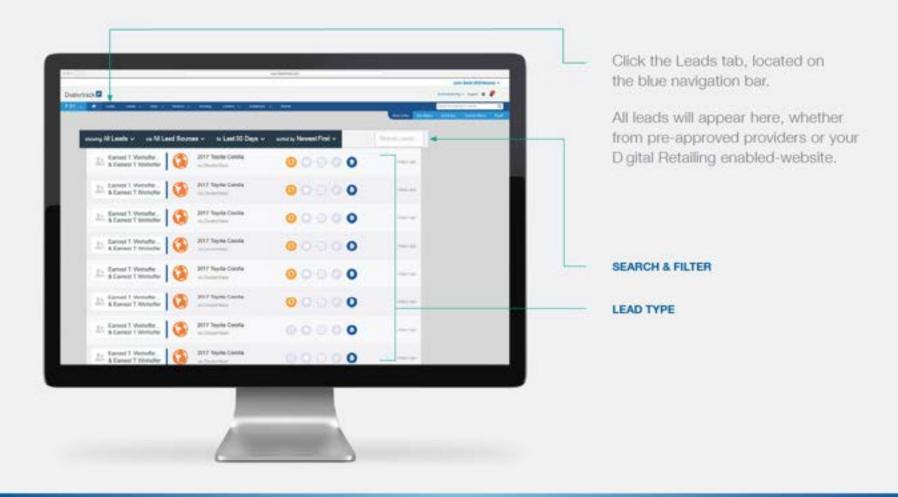
- · Accessing Leads
  - Getting to your leads
  - Understanding the details in the lead
- DMS Integration Pick up deals from your DMS
- · Credit Applications
  - Credit Application Layouts
  - Credit Application Settings Taxes and Fees Setup
  - Credit Bureaus
- · Bookout
  - Integrated Bookout Values in the Credit App
  - Vehicle Valuation Process
- · Locate Deals
- · Deal Status
- · Deal Jacket
- · Requesting Payoff Quotes
- · Compliance
  - Running Compliance Red Flags/OFAC
  - Compliance Actions
  - Compliance Activity
- · Document Storage
- · Deal Calculator
- · Menu Selling
- Accelerated Title<sup>®</sup>





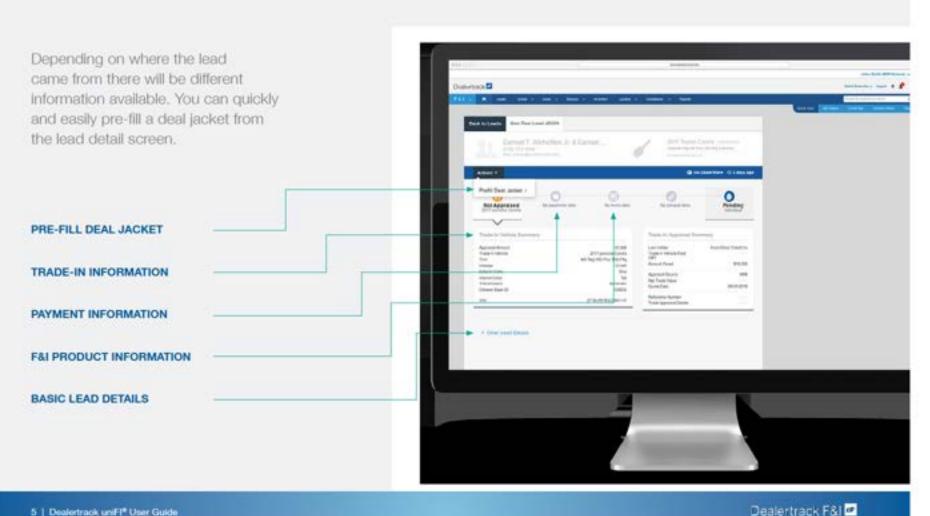
# GETTING TO YOUR LEADS

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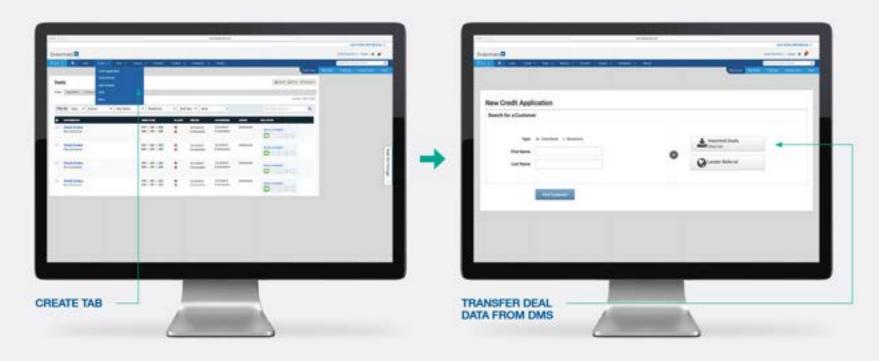
## UNDERSTANDING THE **DETAILS IN THE LEAD**



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# A STREAMLINED CREDIT APPLICATION PROCESS

Click Create in the top navigation bar. Next, click Credit Application. Here, you can search for an existing customer and avoid duplicate entries. Create a new customer or quickly import a deal.



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# AN EFFICIENT CREDIT APPLICATION PROCESS

The multi-page credit application will remain the default view and has 3 different sections:

1. Applicant 2. Vehicle & Finance 3. Select Lenders

You can easily switch to a single page credit application and drive through the process faster.

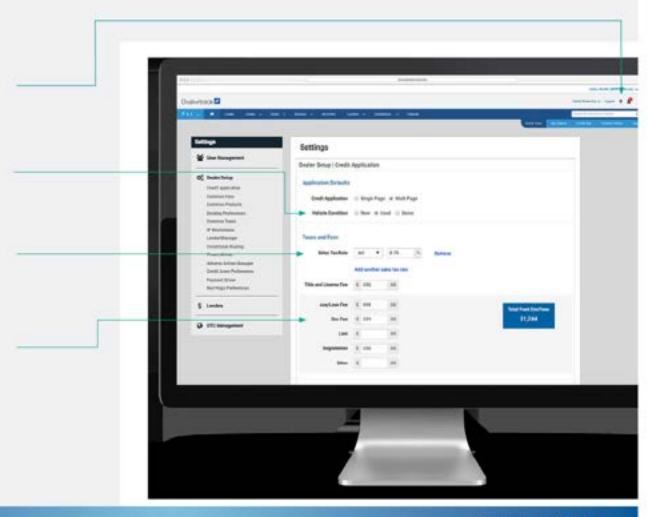


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# CREDIT APPLICATION SETTINGS TAXES & FEES SETUP

To access the Settings page, click the gear icon — located on the top right of the screen.

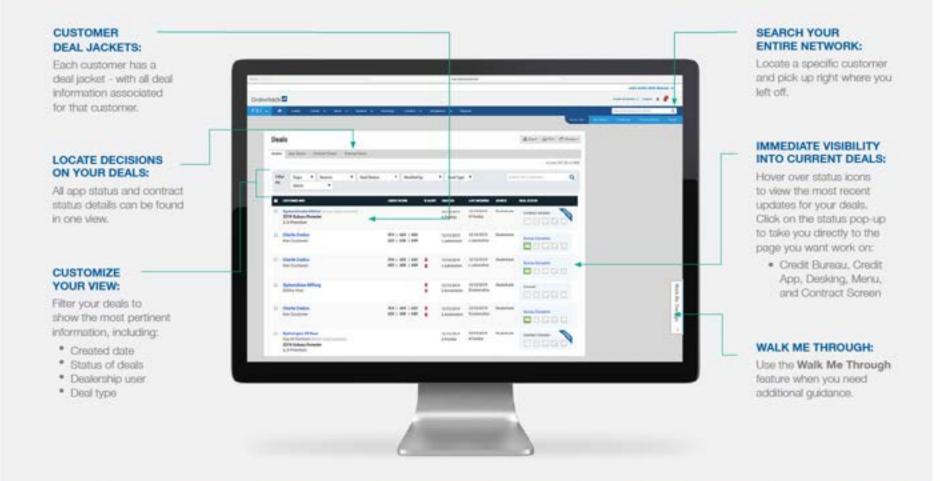
- You can now select your vehicle default. If you're predominately a Used store, click 'Used'.
- In the 'Taxes and Fees' section, choose your state and enter in the tax rate. The tax rate will be multiplied by the cash selling price and the calculation will be done for you.
- Then enter your applicable fees and click 'Save'.



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# THE DEALS PAGE — YOUR GATEWAY TO EVERY DEAL

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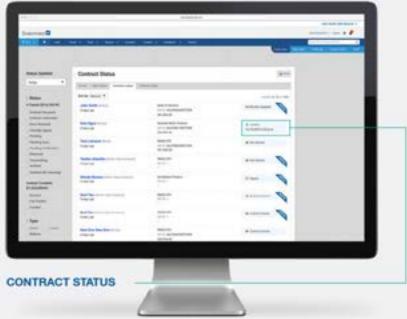


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# LOCATING & REVIEWING DEAL STATUS

While still on the Deals page, you can easily click on App Status or Contract Status to get a view of where all your deals are in the funding process.





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# EFFICIENCY INSIDE THE DEAL JACKET

After clicking into a customer name, you enter the deal jacket...

Here, in one centralized location, you can see all the latest activity around the customer.

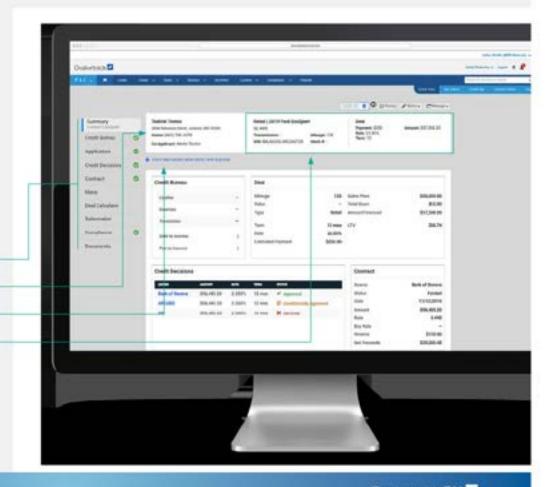
The header section within each deal jacket helps make those everyday credit actions much faster while also providing a summary of the deal.

EASILY ACCESS OTHER PARTS OF THE DEAL

MAKE CHANGES TO THE APPLICATION

COPY AN APPLICATION

VIEW VEHICLE & DEAL INFORMATION



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# REQUESTING PAYOFF QUOTES

Easily request a payoff quote through Dealertrack.com and receive an accurate payoff amount directly from your lenders.

Click the 'Lenders' tab then click 'Payoff Quotes'.

LENDERS



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# **ACCELERATED TITLE\***

Accelerated Title speeds the payoff and title release process to as fast as 4-6 days, expediting the process from weeks to days!"

#### **GET YOUR PAYOFF QUOTE**



#### ACCESS INSIGHTS AND ACCURACY



#### 24/7 STATUS TRACKING



You can search for a saved Payoff Quote, or click the **Obtain a Payoff Quote** button to start a new one. Proceed to enter payoff details. View full title details electronically and gain unparalleled insights for increased confidence in the deal, as well as receive accurate payoff amounts, based upon the date of your choosing. Click the **Payoff** button to proceed to the payment screen and click **Submit** to complete the Accelerated Title transaction.

Even after the transaction is complete you have 24/7 visibility and transparency into payment and title status. Know when to expect title delivery, and quickly identify where all trade-ins stand for turnover directly on the platform... without having to call the Lender.

Subscription required.

"Blood on average industry timeframe for vehicle title release and vehicle payoff process of 16+ days, as determined by Deutermack data.

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# INNOVATION THROUGH INTEGRATION

Dealertrack is a leading provider of digital solutions to the automotive retail industry. Our integrated and intuitive approach to products and services makes your workflows more efficient, transparent, and profitable. From Digital Retailing tools that bridge the gap between the online and in-store experience to the largest lender network in North America, we help enable the transformation of auto retailing through a comprehensive solution set spanning DMS, Fixed Operations, Sales and F&I, and Registration and Titling.

#### Dealertrack, Inc.

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